

Fact Sheet

*Hotel Sole*****

3rd November Square, 35 – 38066 Riva del Garda (Tn) –
Phone no. 0039-0464-552686 Email info@hotelsole.net
www.hotelsole.net

Overlooking the enchanting lakeside, hotel Sole is set in one of Riva del Garda's old town centre most striking glimpses. Entirely refurbished and provided with every comfort, the hotel has 3 suites and 78 rooms, many of them with balcony and view over the lake. All rooms are provided with private bathrooms, phone, air conditioning, Tv, safe, refrigerator. Solarium, sauna, garage, living room e air-conditioned bars top hospitality's offer. Wishing you a pleasant stay in Riva del Garda, here may we provide you with some useful informations about our service.

DRINKING WATER: The water from the tap is potable.

TOWELS: Only to be used in the hotel.

BAR: Sole – Birreria open time 10:00 am – 12.00 pm

BABYSITTING: Please contact our customer's care service, (9, 24 hours in advance. The service is charged for (hourly rate).

BIKES: The service is free of charge (caution money will be required), available every day from 08:00 am to 08:00 pm, no advance booking required. Please address to the reception desk.

Cycle track Riva – Torbole – Arco – Dro.

SAFE: Please contact the reception desk for in-room safe's usage (no extra charge applied). The hotel is not responsible for any valuable's loss which has not been stored in the safe or for any personal belongings left in hotel's public areas. Key's loss will be charged on your account with 50 euros.

CRADLE: Please contact our customer's care service, (9.

EVENTS: It is possible to contact reception desk in order to pay particular attention to groups, in occasion of birthdays, anniversaries or special events, (9. Extra charges might be applied.

FAX & PHOTOCOPIES: Reception desk's staff will be at your disposal to transmit fax messages or to photocopy your papers.

FLOWERS: Please contact reception desk, (9.

HOUSEKEEPING: It is possible to contact reception desk for any need you might have regarding your room, (9.

TOURS AND EVENTS: Available in the Lobby.

INTERNET: Available in the Lobby.

LAUNDRY: Open all day, from 08:00 am to 03:00 pm. Dry cleaning not available. Laundry bags are available at the reception desk.

MASSAGES: It is possible to book massages at the reception desk, (9.

MINIBAR: Every room is fitted with a minibar, with daily supply. Drinks and snacks will be charged directly on your account.

DEPARTURE: On departure's day you are kindly requested to vacate room by 10:00 am. Subject to availability, it will be possible to occupy the room longer than pre-established hours, prior to reception desk's authorization; otherwise an extra night will be automatically charge. If the departure is expected to be before than 08:00 am, the guest is kindly

requested to settle the bill the previous night, within 12:00 pm.

LOST PROPERTY: Please contact reception desk, (9.

MAIL: Incoming mail and messages will be stored in your pigeonhole at the reception desk.

RAINY WEATHER: In case of bad weather umbrellas are available at the reception desk (no extra fee applied).

First Aid: ("118"

For any further information, please address to reception desk, (9.

FIRE PLAN: For your own safety, please look up at arrival to the informative report which you will find in your room. Emergency exit are indicated in the emergency plan.

RECEPTION DESK: The reception desk is always available 24 hours a day, (9.

RESTAURANTS: Famous for its cookery, local, international and fish speciality.

Main: Breakfast 07:30 am – 10:00 am – Lunch 12:00 am – 01:30 pm – Dinner 07:00 pm – 08:30 pm (required clothing: long trousers, t-shirts or shirts, no bathing suit allowed).

Terrace Restaurant: (low season) 11:30 am – 03:00 pm / 07:00 pm – 11:00 pm (high season) 11:30 am – 11:00 pm

Pizzeria: (low season) 11:30 am – 05:30 pm (high season) 11:30 am – 11:00 pm

Half board's and board and lodging's guests wanting to make use of the pizza – restaurant on the terrace will be charged with Lists' prices.

SAUNA – SOLARIUM: Please book at the reception desk. Sauna: 15,50 euros per hour. Solarium: 15,50 every 20 minutes.

CUSTOMER'S CARE SERVICE: The Customer's care service is available at the reception desk. We are at your full disposal every day from 07:00 am to 11:00 pm and / or dialling # (9.

ROOM SERVICE: Breakfast: 07:30 am – 10:00 am (1 euro extra fee applied per person)

Lunch: 12:00 am – 01:30 pm (3 euro extra fee applied per person)

Dinner: 07:00 pm – 08:30 pm (3 euro extra fee applied per person)

ALARM CALL: If you want to be personally woken up, please inform the reception desk at (9.

TAXI: At Guest's request, reception desk's staff will hail taxicabs at any time, (9.

PHONE: The rooms are fitted with direct phone service. Local and international calls can be connected from your room. For direct line please dial # "0" followed by international code – local code and phone number. For any further query, please contact reception desk, (9.

Phone-calls' costs are directly charge on your account.

INTERNAL-USE PHONE: To connect internal calls please dial the room's number directly, except for numbers starting with: 7 – 8 and 9, which will have to be preceded by number 7. As an example, in order to dial room # 801, you will have to dial 7 801.

TELEVISION SET: Every room is fitted with a television set, tuned in national and international channels. For main sports event two wide screen televisions are available in the pub.

TERRACE: The terrace is situated on the fourth floor.

VOLTAGE: 220 v.